

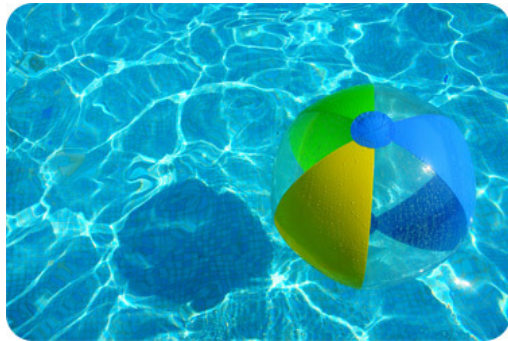


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## Pool Services



### Our Service Season

Our opening service season runs for 6 weeks from the second week of April until Victoria Day weekend. Use our *Off-Season Service* to maintain your pool from opening until start of regular maintenance service.

Our regular maintenance service season runs for 15 weeks from Victoria Day weekend until Labour Day weekend.

Our closing service season runs for 8 weeks from Labour Day weekend until end of October. Use our *Off-Season Service* to maintain your pool from end of regular maintenance service until closing.

### AQUANICARE SUPREME

The ultimate in worry-free pool service! *Aquanicare Supreme* is the complete pool service and maintenance package for your salt-water or chemical pool. Leave everything to us... our team of trained technicians will tend to your pool from spring to fall.

Aquanicare Supreme combines our most popular services into one, complete package, and provides the greatest value by including:

- Aquanicare Opening service
- Water Balancing service
- Salt Start-up service (for salt pools)
- Twice-Weekly Maintenance service
- Cartridge filter cleaning service
- Service Credit: up to \$200 credit on **labour** for installation and repairs
- Aquanicare Closing service
- Offsite Storage of winter cover
- Offsite Storage of Salt Cell

**Extra Options, Off-Season Maintenance, and Additional Cleanings are available at extra cost.**



### AQUANICARE Opening & Closing

Ensure that your pool is well protected over the winter with the *Aquanicare* Opening & Closing package with our *Clean Pool Guarantee*. Your pool will stay cleaner and last longer!

A solid winter cover will protect your pool surface and paint from leaves and other debris which can cause stains. In the springtime, when the cover is removed, the pool water is clean and almost ready to swim in.

During the **Aquanicare Opening** service our technicians will:

- Remove leaves & debris from the winter cover
- Pump out water from above the cover
- Remove the winter cover
- Store the winter cover in **your shed/garage**
- Install pool accessories
- Assemble the filtration system
- Activate the pool equipment

- Verify heater connection (*start upon client request*)
- Perform inspection for potential problems
- Apply *premium* opening chemical products
- Perform maintenance visits until the pool is clean (*up to 3*)

**Water balancing, Salt System Start-up, Additional Cleanings and Parts available at extra cost.**

During the **Aquanicare Closing** service our technicians will:

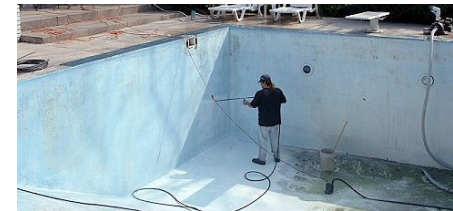
- Lower the water level
- Remove the jets (up to 4)
- Winterize the skimmer (1)
- Evacuate plumbing lines with compressed air
- Apply antifreeze in all lines
- Install winter plugs
- Empty and winterize the heater
- Remove the ladder (1)
- Remove the lights (up to 3)
- Supply bags for accessories and attach to filter
- Add *premium* closing chemical products
- Install the winter cover

**Additional water bags available at extra cost.**

### Basic Concrete Pool Opening & Closing

Ensure that your concrete pool is well protected over the winter with our Basic Concrete Opening & Closing package.

During opening our technicians will drain your pool, acid wash the surface, install your pool equipment, re-assemble and activate the filter system, start-up the pump, check heater connections, inspect for any problems, and apply *basic* opening chemical products.



**Water Blasting, Painting available at extra cost.**

During closing our technicians will: lower the water level, remove all pool accessories, winterize the skimmer, remove water from plumbing with compressed air, apply antifreeze in all lines, install winter plugs, winterize the heater, and add *basic* closing chemical products.

## Basic Vinyl Pool Opening & Closing

Ensure that your vinyl pool is well protected over the winter with our Basic Vinyl Opening & Closing package.

During opening our technicians will: install your pool equipment, re-assemble and activate the filter system, start-up the pump, check heater connections, inspect for any problems, and apply *basic* opening chemical products.

**Pumping, Cleanings, Cover Removal, and Parts are available at extra cost.**

During closing our technicians will: lower the water level, remove all pool accessories, winterize the skimmer, remove water from plumbing with compressed air, apply antifreeze in all lines, install winter plugs, winterize the heater, and add *basic* closing chemical products.

## Regular Maintenance Service

Our trained, uniformed, radio-equipped technicians will brush sides and steps, vacuum the bottom, skim the surface, clean skimmer and pump baskets, check system pressure and backwash accordingly, test the water chemistry, and make necessary adjustments. All services are performed using our own unique, specialized equipment, featuring the Aquanica Powervac.

**All chemical products (chlorine, salt, balancers, and shock) are included**, so there is no more need to purchase or store hazardous pool chemicals in your home.

**Salt water pools** benefit from our Ocean Salt program, which delays corrosion, increases bather comfort, increases sanitizer efficiency through protection from UV rays, enhances the efficiency of the salt generator system, and minimizes scale build-up.

The *Maintenance Service* includes a total of 30 visits for twice-weekly service (Monday/Thursday or Tuesday/Friday), or 15 visits for once-a-week service (Wednesdays). Any visits cancelled **due to holidays** will be added to the end of the contract.



A *Water Balancing Service* (and *Salt Start-up* for salt pools) **must be** reserved in order to qualify for this "products-included" service.

**Extra Options, Additional Cleanings, Decontamination Treatments, and Stain Treatments are available at extra cost.**

## Off-Season Maintenance

To complete your *Aquanicare Supreme* service, or to complement your *Maintenance Service*, you can book additional *Off-Season Maintenance* cleanings (**at once a week**) at the time of your contract signing.

Use our *Off-Season Service* to maintain your pool from the date of your pool Opening to the start of your *Maintenance Service*.

Use our *Off-Season Service* again to maintain your pool from the end of your *Maintenance Service* to the date of your pool Closing.

## Vacation Cleaning

When you need to go away for a little while, or if you just need some extra help with the pool, you can book our Vacation Cleaning service (**once a week**) for any weeks within our season.

## Water Balancing

The Water Balancing service addresses the alkalinity, hardness, and pH balance of your pool water to maintain optimum water quality. It includes a one-time application of balancing products, testing, and adjustment.



## Salt Start-up

The Salt Start-up service includes the re-installation of your salt cell, inspection of your equipment, up to 300 kg of salt, system start-up, and verification of your salt system.

## Extra Options

When you take the *Aquanicare Supreme* service or the *Regular Maintenance Service*, you can enhance your pool experience with one of our *Extra Options*:

## Mineral Springs

Turn your salt water pool into a European spa! The Mineral Springs system utilizes a proprietary blend of elements and stable minerals, to create a total mineral bathing environment that offers beautifully clear, brilliant water; water that won't irritate eyes or dry skin; and an incredible feeling of soothing relaxation as you float in silky water. It includes chelants and scale inhibitors, which help to prolong the life span of your saline generator.



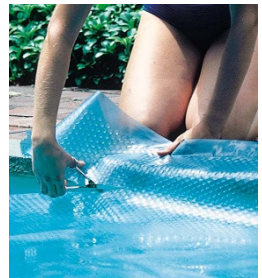
## Optimizer Plus



Make your chlorine pool feel as soft as a salt water pool! Optimizer Plus improves bathing comfort and enhances chemical effectiveness in chlorine pools, providing superior water quality. It will not evaporate and is not destroyed by the ultra-violet rays of the sun.

## Liquid Solar Blanket

The Liquid Solar Blanket is a safe, biodegradable product that can greatly reduce heat loss. It floats on the surface of your pool forming a pool-friendly invisible cover which acts as an evaporation inhibitor. The Liquid Solar Blanket will reduce water evaporation by up to 50%, which accounts for 90% of heat loss from a pool. You will notice increased heat retention in your swimming pool and reduced heating costs!



## Phosphate Control



Ultra Cleanse is our weekly-use product for algae control and the removal of organic contaminants (oils/grease) for beautiful, sparkling water. It works by removing the phosphates to starve algae, while powerful enzymes digest oils and grease to clean the water and pool surfaces. It also works continually to keep the filter media free of organic contamination.